

TECHNICAL BULLETIN

PRODUCT: GREENSTAR I JUNIOR

CO₂ VALUES INCORRECTLY PRESENTED IN 2010/10 MANUALS:

It has been brought to our attention that the information regarding CO/CO₂ settings which is provided in the servicing section of the Installation & Service manual (2010/10) is incorrect; CO₂ Maximum & Minimum headings are shown reversed (see Fig. 1).

The information provided on the data label should always be referenced when carrying out any work on the appliance which requires tightness testing, gas rating or flue gas analysis.

CO/CO ₂ settings for Greenstar i Junior		
CO/CO ₂ should be measured after 10 minutes.		
Gas type	CO ₂ min.	CO ₂ max.
Natural gas	9.8% ± 0.5	8.8% ± 0.5
L.P.G.	11.0% ± 0.5	10.5% ± 0.5
NOTE: When checking an existing appliance the tolerance is ± 0.5.		
If checking after cleaning or component replacement or for adjustment when the reading obtained is outside the tolerances given above, then the tolerance is ± 0.2.		
CO - less than 200 ppm (0.002 ratio)		
Tab. 24 CO/CO ₂ settings		

Fig. 1 Extract from the 2010/10 Installation manual

This was corrected in subsequent manuals from 2011/08 (see Fig. 2).

CO/CO ₂ settings for Greenstar i Junior		
CO/CO ₂ should be measured after 10 minutes.		
Gas type	CO ₂ max.	CO ₂ min.
Natural gas	9.8% ± 0.5	8.8% ± 0.5
L.P.G.	11.0% ± 0.5	10.5% ± 0.5
NOTE: When checking an existing appliance the tolerance is ± 0.5.		
If checking after cleaning or component replacement or for adjustment when the reading obtained is outside the tolerances given above, then the tolerance is ± 0.2.		
CO - less than 200 ppm (0.002 ratio)		
Tab. 28 CO/CO ₂ settings		

Fig. 2 Extract from 2011/08 installation manual

The information on the data label within the appliances has always been correct.

Whilst it is always our intention to fully assist, it is essential to recognise that all information given by the company in response to an enquiry of any nature is provided in good faith and based upon the information provided with the enquiry. We recommend that advice should always be checked with your installer or contract partner. Consequently, the company cannot be held responsible for any liability relating to the use or repetition of such information or part thereof. In addition, whilst making every reasonable effort to monitor the performance and quality of our supply, installation and service network, we do not accept responsibility for the workmanship or operation of any third party company that the company may have promoted either in conversation, e-mail or other communication. Similarly, the views and opinions expressed in communication with individuals within the company may not reflect that of the business as a whole.

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